

Memo

Bradburn rang and explained that Karen Endicott is dealing with a complaint from this parent and would like early advice about the outcome in case that defuses the situation.

25/07/02 15:23 MP :

Karen rang. I told her the most likely outcome and she said she would submit the student's file as an illness/misadventure claim targeting her school marks. I said I would process that (apparently the file is some 200 pages long) and present it to the relevant selection committees.

29/07/02 14:44 MP :

SCA: Karen has brought the file in for special consideration by the selection committee. If the selection committee agrees that the schools have not met this student's needs and therefore the school marks do not truly reflect the student's academic merit, they can ignore the school marks and adjust to 211.98.

05/08/02 10:47 CW :

SGH SC Score 211.98 ignoring school mark.

08/08/02 15:11 EG :

SGG SC :Recommend 1/3 IQ & 2/3 GAT = 232.19.

09/09/02 09:36 LL :

Mother rang to request an appeal form.

10/09/02 10:47 MP :

Principal rang. Mother has made an appointment to speak with him about the fact that the daughter did not get into SGH. I explained that we had not forwarded the marks letter yet as we were worried about the principal's comment. He said that it was intended to signal that although very impressed with the student and having awarded her high marks, they could still have underestimated her. Both selection committees have taken that information and adjusted to the full value of the test marks.

?? Doesn't fit the sequence of Events!!